



## **STANDARD: HRA Visitation FL specific**

**Date issued: 9/2/20   Revised 12/17/22   Reviewed: 4/19/23**

**Protocol:** HarborChase recognizes the critical role family members and other close, outside caregivers have in the care, support and advocating for residents. All residents may designate or invite individuals who are committed to providing companionship and/or assistance with activities of daily living to visit the community. No visitor shall be compelled to disclose their vaccination or immunization status.

Visitation shall be allowed weekdays, weekend, and evening as desired by the resident. There are no limits to the number of visitors a resident shall have in the absence of any infection control concerns. In the event of a resident infection control concern the community may request to limit visitors to two at a time. The community does not have visiting hours. Any after hour visitors (prior to 8:00am and after 7:00pm) shall call the community and/or ring the front doorbell to be allowed entry. The Executive Director is responsible for all staff to adhere to the visitation policy.

**Infection Control and Protocols:** All visitor shall be advised infection control procedures including on any Personal Protective Equipment requirement of the community, consistent with the most recent CDC guidance for health care workers and in compliance with community infection control standards. If a visitor refuses to adhere to the visitation standard the Executive Director shall be notified immediately. Reminders shall be posted for visitor review to suspend or postpone visitation if experiencing any signs or symptoms of respiratory illness. Hand sanitizer shall be available at entrance of community and at high touch points throughout the building, and educational materials posted on handwashing, use of hand sanitizer and respiratory etiquette for visitor review when entering community.

The Director of Resident Care or designee shall be responsible for educating visitors as needed on the infection prevention and control visitation standards training. This training includes how to don/doff necessary PPE appropriately, use of masks, hand sanitation and social distancing. The training shall be accomplished utilizing posters or printed materials demonstrating key instructions to reinforce safe practices and observing return demonstrations for competency.

Visitation shall be allowed but not limited to:

1. End-of-life situations.
2. A resident, client, or patient who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
3. The resident, client, or patient is making one or more major medical decisions.
4. A resident, client, or patient is experiencing emotional distress or grieving the loss of a friend or family member who recently died.



5. A resident, client, or patient needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
6. A resident, client, or patient who used to talk and interact with others is seldom speaking.
7. Residents and visitors are permitted to have consensual physical contact.